

Webinar on

Confrontation Skills

• Areas Covered

Confrontation Skills can be learned, practiced, and mastered. Here's What You'll Learn:

- What to say, how to say it, when to say it, all the while being in complete control of yourself*
- Keep your confidence high! Don't let them bully you into submission*
- Keep your emotions in check. Tips to avoid crying, screaming, and blanking out*
- Prepare yourself to say what you should say (and take the professional path, not the emotional one)*



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○ *How to give feedback in stressful situations*

○ *Learn to keep your cool at the same time as confronting someone!*



You need to attend this webinar to learn what to say, when to say it, how to say it, all while keeping in control. Maintain your professionalism and cool and learn powerful strategies and techniques for dealing with those confrontations you've been avoiding!

PRESENTED BY:

Rhonda Scharf - is an author, speaker, trainer! She has earned her Certified Speaking Professional, is a member of the Canadian Speaking Hall of Fame, and is one of only 35 speakers worldwide who have earned their Global Speaking Fellow (meaning she truly has an international business), and been awarded the Spirit of CAPS award.

On-Demand Webinar

Duration : 60 Minutes

Price: \$200

Webinar Description

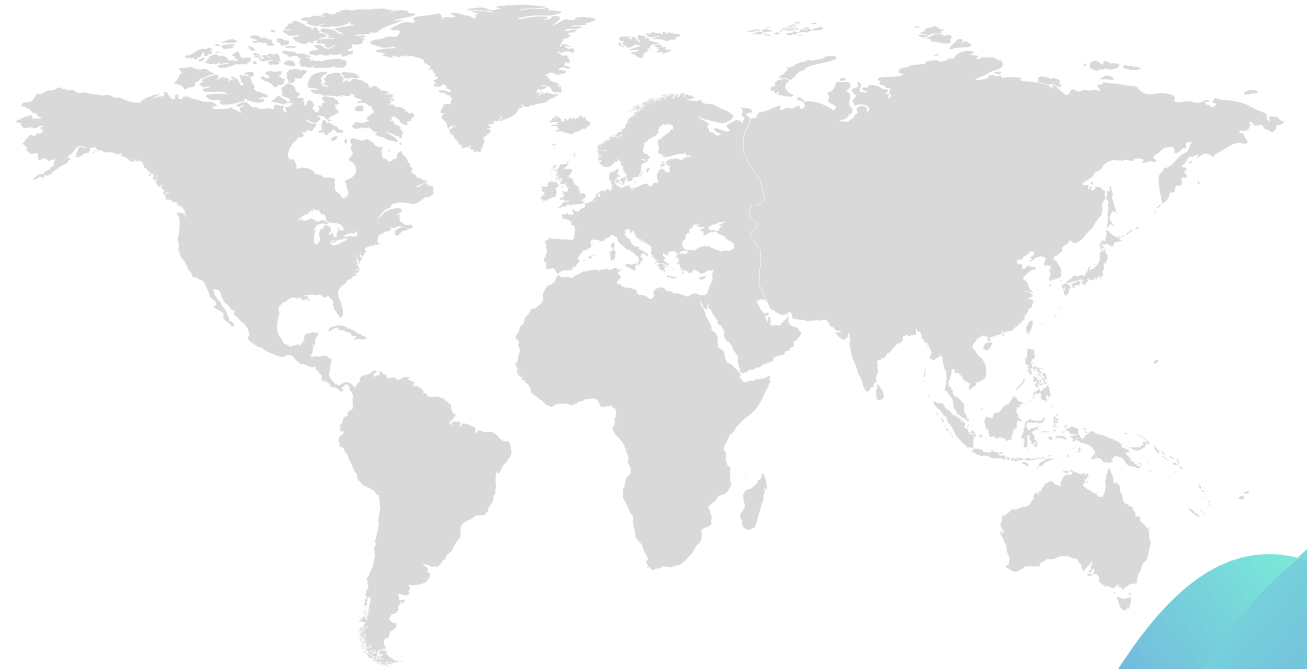
Control, Confidence & Composure in the most highly charged situations! Learning to confront someone can be done easily and quickly! No more panic, no more holding back from saying what you want to say. Learn professional confrontation skills that will allow you to maintain control, confidence, and composure! If you are like most people when a situation requires you to say something, you either lash out in anger or say the wrong thing. Do you ever walk away and say "I wish I had said"? Those days are over.

Register today to learn powerful strategies and techniques for dealing with those confrontations you've been avoiding! Reduce your stress, increase your effectiveness, and repair the relationships damaged by the conflict. We'll discuss how to handle the confrontation, things to say, how to say them, all while maintaining your composure, and defusing anger for both of you.



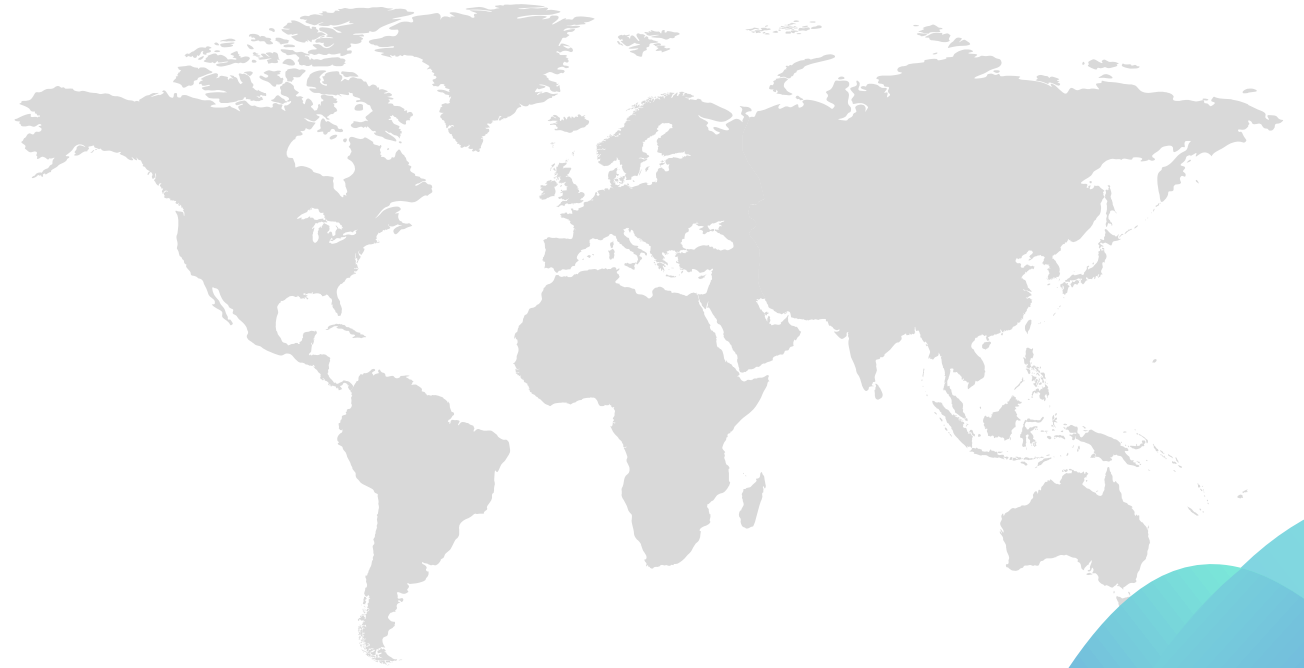
Who Should Attend ?

All with a focus on management



Why Should You Attend ?

Do you ever wake up in the middle of the night thinking, “Oh! I should have said...”? You’re not alone. When confrontation comes our way, most people avoid it or panic and say the wrong thing. If this sounds like you, then you need to attend this webinar to learn what to say, when to say it, how to say it, all while keeping in control. Maintain your professionalism and cool and learn powerful strategies and techniques for dealing with those confrontations you’ve been avoiding!



To register please visit:

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