

Webinar on

On The Alert: Crafting An Effective Incident Response Plan (IRP)

Areas Covered

- Summary of the current data privacy and security landscape
- Understanding data breach response
- Critical components of Cyber Incident Response Plans
- Building an effective internal Incident Response Team
- Communications development before and during an incident
- Recommendations on analyzing your solution providers plan



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- *How a Cyber Incident Response Plan differs from a Disaster Recovery Plan*

- *Challenge of incident response in today's volatile threat landscape*

- *Key elements of data breach prevention and response*

- *Integrating Incident Response into security operations and Development Operations*

- *Required people, processes, and technologies*
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This presentation will provide you with valuable insights into building a dynamic and agile IR program.

PRESENTED BY:

Dr. Robert E. Davis obtained a Bachelor of Business Administration in Accounting and Business Law, a Master of Business Administration in Management Information Systems, and a Doctor of Business Administration in Information Systems Management from Temple, West Chester, and Walden University; respectively.

On-Demand Webinar

Duration : 60 Minutes

Price: \$200

Webinar Description

There are a variety of potential IT service threats that can convert to intentional or unintentional incidents requiring adequate IT service support. If restoring service normalcy as swiftly as possible and minimizing adverse impacts on entity operations are the primary incident management process goals, then IT support personnel achievement of expected performance levels ensures maintaining the highest possible service quality and availability levels.

An incident can be any event which is not part of standard IT operations that causes or may cause an interruption to or a reduction in agreed-upon quality of service. Incidents -- whether caused by malware, spyware, or defects - are a common occurrence requiring appropriate resolution to reinstate acceptable operational levels. The IT service desk is very often the first contact users have when IT services do not perform as anticipated. Since there is an expectation of timely corrective action when an incident occurs, user orientation is critical for maintaining precipitations of an efficient and effective IT service desk. Therefore, entities should establish formal IT incident response mechanisms as well as ensure IT users are aware of established arrangements and how to utilize them.



Incidents are typically unavoidable when IT is relied on to provide processual services. Therefore, effective and efficient procedures for responding and recovering to normal operations are necessary. Incident response management includes processes to stop or contain information asset damage and gather incident data. Acquired data may be utilized during recovery to ascertain damage extent or for criminal prosecution. After responding to an incident, the damaged asset requires restoration and return to normal operation. Recovery may involve exploited weakness determination and, if feasible, subsequent vulnerability removal.

Stemming from fiduciary responsibilities, an Information technology (IT) leader's information systems related due-care drives appropriate information security due-diligence activities. Administrative due-care redresses activity responsibility, whereby due-diligence includes continuously promoting compliance. Interpretively, an organization's information systems should represent resources committed to collecting data, processing transactions, and communicating operational results within defined legal limits. Consequently, an enterprise's management must ensure due-diligence is exercised by all individuals involved in the development as well as the deployment of information systems.



Who Should Attend ?

Accountant, Auditor and Payments professional

Operations personnel, Disaster Recovery professionals and Call center personnel,

Incident response team members, Information security analyst

Risk Manager, Information Security Manager, Technology Manager and Vendor Managers

Chief Information Officer, Chief Operations Officer, Chief Executive Officer

Chief Financial Officer, Chief Security Officer



Why Should Attend ?

IT is entirely secure when resources are utilized and accessed as intended under all circumstances. Through delegation, every enterprise manager assumes responsibility for maintaining an adequate control system that safeguards assets. However, typically charged with responding to intrusions negatively impacting organizational information assets are information security managers. Thus, security incursions transform information security managers into chief threat firefighters directing resources to extinguish security breach flames. To competently perform this security service, two critical incident response elements are necessary: information and organization.



In today's world, every organization no matter how large or small needs an Incident Response Plan in place to quickly manage and address the consequences of a breach. How your business responds to a security incident can have a profound impact on its ability to recover from the attack and prevent a future occurrence. The volatility of today's threat landscape makes an incident response (IR) more challenging than ever. It is no longer sufficient to image hard drives and restore from backups. You must eradicate security breaches before they spread.

This presentation will provide you with valuable insights into building a dynamic and agile IR program. In this Incident Response Webinar, information systems management expert Dr. Robert E. Davis, CISA, CICA will advise users on how a well-designed, pressure-tested Incident Response Plan can save your organization from significant financial, reputational, and regulatory issues.



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