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Webinar on

CAPA: Corrective And Preventative Actions And Addressing Non-Conformances

Learning Objectives

- *Taking pro-active preventative actions*
- *Identifying a non-conformance*
- *Examining the Data*
- *Identifying Possible Causal Factors*
- *Identifying the Root Cause(s)*
- *Taking Corrective Action*
- *Verifying the effectiveness of the corrective action*

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CAPA assumes that systems and events are interrelated. An action in one area triggers an action in another, etc.

PRESENTED BY:

Michael Brodsky has been an Environmental Microbiologist for more than 44 years. He is a Past President of the Ontario Food Protection Association, the International Association for Food Protection and AOAC International. He serves as co-Chair for the AOAC Expert Review Committee for Microbiology, as a scientific reviewer in Microbiology for the AOAC Official Methods of Analysis and the AOAC Research Institute.

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On-Demand Webinar

Duration : 60 Minutes

Price: $200

Webinar Description

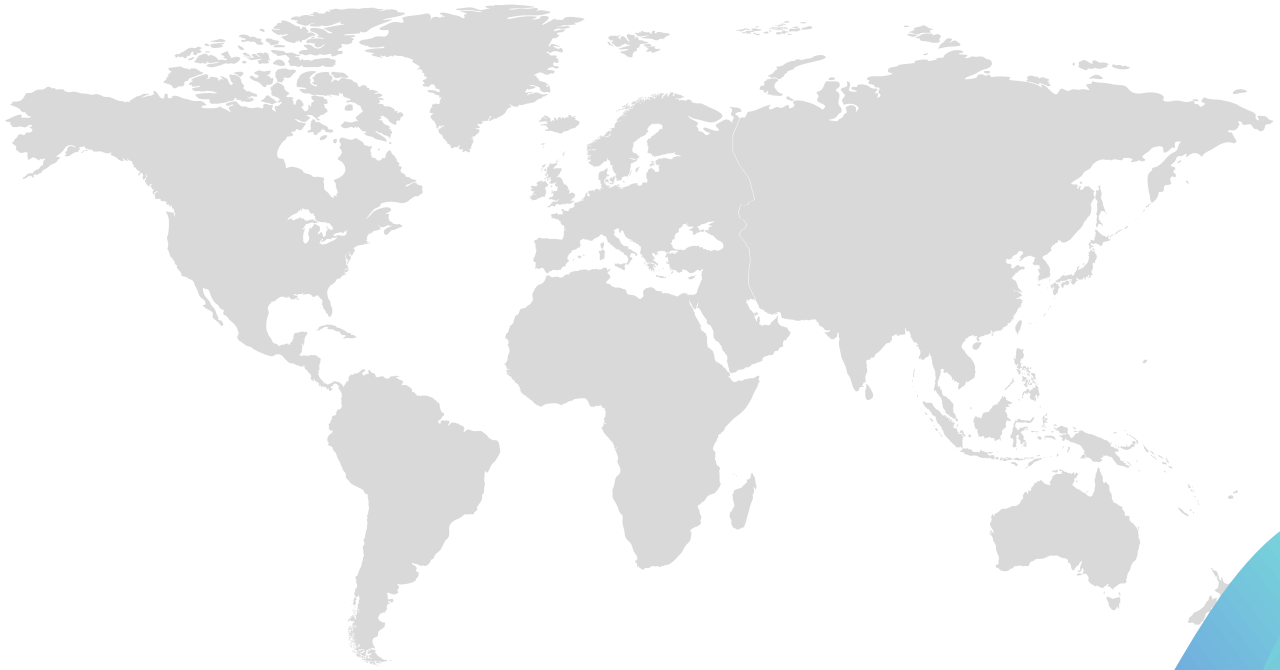
CAPA is both a precursor to and component of RCA that helps people prevent non-conformances from occurring and if all else fails; answer the question of why the non-conformance occurred in the first place. Root Cause Analysis (RCA) is a popular and often-used technique that helps people answer the question of why the problem. What is a non-conformance? When you have a non-conformance in the laboratory, how do you approach it? Do you jump in and start treating the symptoms? Or do you stop to consider whether there's actually a deeper problem that needs your attention? If you only fix the symptoms – what you see on the surface – the problem will almost certainly happen again... which will lead you to fix it, again, and again, and again. If instead, you look deeper to figure out why the non-conformance is occurring, you can fix the underlying systems and processes that caused it.

An ounce of Prevention is worth a pound of Cure; but, when a non-conformance does occur it is critical to get to the real origin of the problem. Root Cause Analysis uses a specific set of steps, with associated tools, to find the primary cause of the problem, so that you can:

Determine what happened
Determine why it happened
Figure out what to do to reduce the likelihood that it will happen again

CAPA assumes that systems and events are interrelated. An action in one area triggers an action in another, etc. If you cannot prevent a problem from occurring, by tracing back these actions, you can discover where the problem started and how it grew into the symptom you're now facing and take appropriate corrective action.

Who Should Attend ?



QA managers

Laboratory managers/supervisors

QC practitioners

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