

Webinar on

Problem Solving for Using a Combination of Lean, Six Sigma and ISO 9001 Tools

Learning Objectives


Brief description and history of Lean and Six Sigma problem solving

Brief description and history of root cause analysis (US aerospace and automotive industries ties)

Problem-solving in Teams

DMAIC – define, measure, analyze, improve and control

How the "voice of the customer" is critical to properly using both corrective action and Lean – Six Sigma techniques



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- *Understanding how to use the corrective action process to solve complex problems*

- *Discussion of the convergence of quality management systems and process improvement initiatives*

- *Now you know some basic problem-solving tools, – what's next?*

The purpose of this program will be to present how Lean - Six Sigma and ISO 9001 root cause analysis problem-solving tools have evolved into a widely accepted approach to solve problems

PRESENTED BY:

Michael A. Mathe is the President and founder of Innovative Quality Services Company, Inc. located in DeLand, FL. IQS is a successful training and consulting firm working with organizations around the world in many diverse fields of endeavor including metal forming and metals manufacturing, plastics, electronics, paper products, distribution, aerospace, education, and healthcare. Mike is a partner with many colleges and universities both in the classroom and in their specialized areas of customized training and consulting services.

On-Demand Webinar

Duration : 60 Minutes

Price: \$200

Webinar Description

The purpose of this program will be to present how Lean - Six Sigma and ISO 9001 root cause analysis problem-solving tools have evolved into a widely accepted approach to solve problems.

Understanding why the organization is important to effective problem solving

To show how process improvement techniques and quality management system requirements can be used to compliment and fulfill each other's requirements

Direct the process owner's decision on which problem-solving technique to utilize

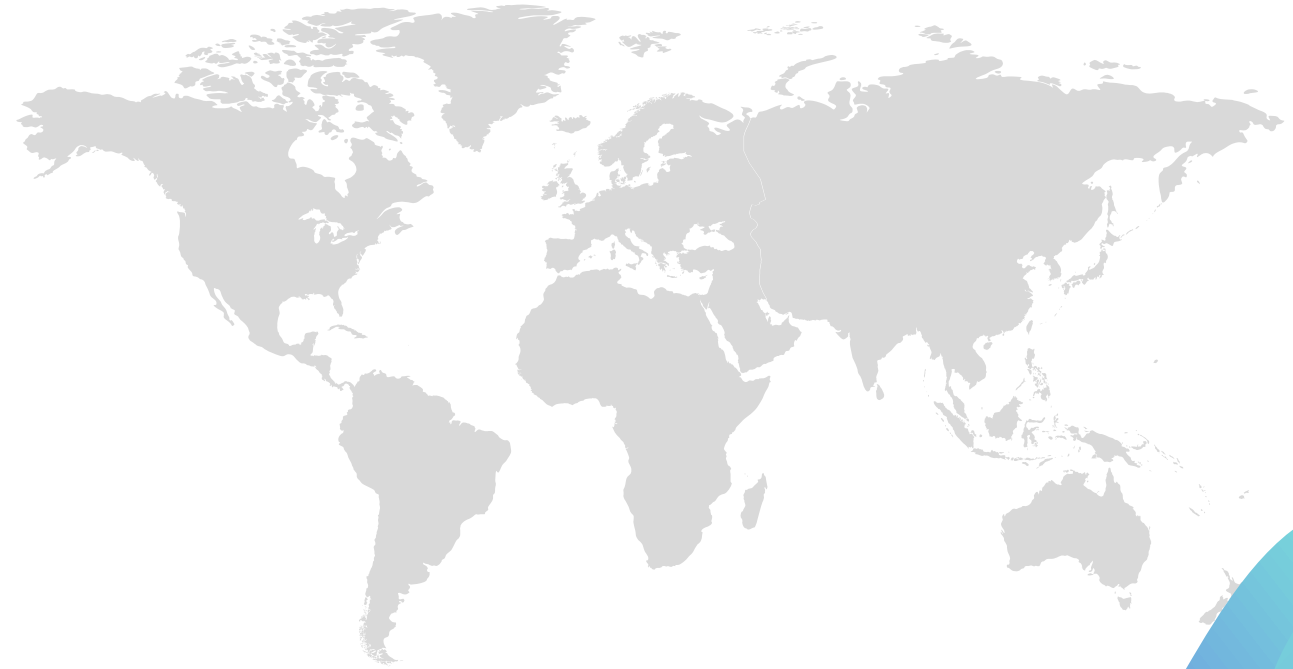
Understand how root cause analysis is a key component to both corrective action and a Lean – Six Sigma problem-solving approach

Conserve your organization's valuable resources by developing a problem-solving process that fulfills all of the organization's requirements



Who Should Attend ?

Everyone tasked with solving simple and complex business problems and risks



To register please visit:

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