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Webinar on

Understanding and Mitigating Human Error in the Life Sciences

Date : May 21, 2021

Areas Covered

- *Human error defined*
- *Properties of human error*
- *Human error and human performance*
- *Human error in manufacturing*
- *Investigating human error*
- *Determining and verifying human error root causes*
- *The role of leadership in Human Error reduction*
- *Human Error Reduction Strategies*
- *Human Error Prevention and Reduction Drivers*

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This webinar will explore the true causes and nature of the human error, how human error should be investigated, how human error relates to human performance, and the difference between real human error and systems errors.

PRESENTED BY:

Charles H. Paul is the President of C. H. Paul Consulting, Inc. – a regulatory, training, and technical documentation consulting firm. Charles has been a regulatory consultant to the life sciences industry for over 20 years and has published numerous white papers on the subject. The firm works with both domestic and international clients designing solutions for complex human performance problems.

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Date : May 21, 2021

Time : 01 : 00 PM EST

Duration : 60 Minutes

Price: $179

Webinar Description

This webinar will explore the true causes and nature of the human error, how human error should be investigated, how human error relates to human performance, and the difference between real human error and systems, process, and management deficiencies.

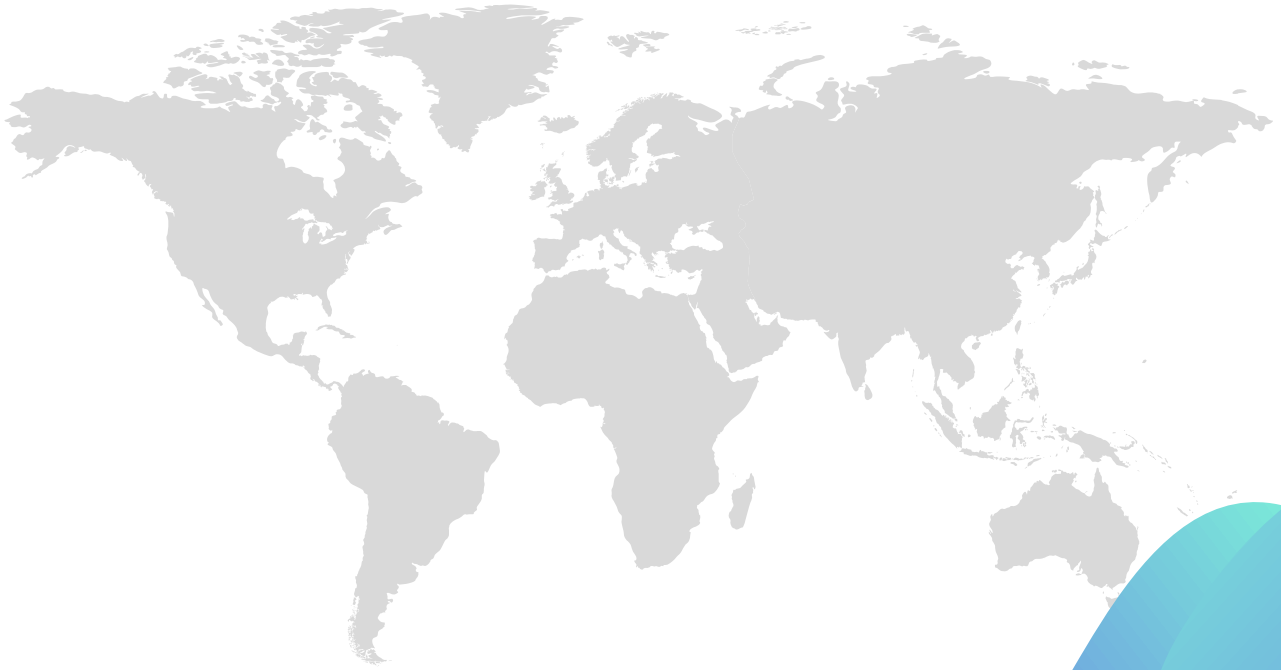
Human Error occurs in all settings. In the world of pharmaceutical manufacturing, the result of that error can result in loss of product or at the most extreme, injury to patients. Human is a frequent occurrence in pharmaceutical manufacturing. It occurs even when every obvious preventive action has been employed such as effective compliance documentation development and training. Unfortunately, sometimes these actions are not adequate to prevent these errors from occurring. "Human Error" is sometimes not the cause of issues even though relegated/assigned as the root cause of adverse events with reasons assigned such as "lack of attention to detail" or "failure to follow procedure." Corrective action in these instances often involves retraining or disciplinary action. These approaches do not seek to understand really why the error(s) occurred.

At the completion of this webinar participants will be able to:

- Define human error and identify its properties
- Explain the cost of human error
- Explain how human error is manifest in the pharmaceutical setting
- Explain how potential human error situations are investigated
- Explain how the real root cause of the human error is identified and verified
- Define the role of leadership in Human Error reduction
- Explain and describe the Error Reduction Strategies that are effective in mitigating human

Who Should Attend ?

This webinar will benefit everyone in the life sciences particularly those that work within the pharmaceutical and medical device settings, engineering, quality, and regulatory functions or services to include, machine operators and mechanics, quality assurance, technical services, laboratory, regulatory, engineers, documentation development and management with titles such as associates, technicians, scientists, supervisors, managers, and directors.



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